

Australia's modern Pharmacy EDI exchange

What is MedView eXchange (MVX)?

MedView eXchange (MVX) is an electronic data interchange (EDI) for pharmacy, providing comprehensive electronic ordering and invoicing between pharmacies and suppliers. Like existing gateway services (PharmX), MedView eXchange allows a simple and efficient mechanism for a pharmacy to send an order directly from their stock management system (POS) to their supplier and receive an electronic invoice from the supplier directly into their system.

What are the benefits of using MVX?

MedView eXchange provides all the capability and benefits of existing electronic ordering gateways. Furthermore, MedView eXchange:

- Reduces operating costs – MVX fees are on average 50% below our competitors.
- Is built on a modern cloud platform with security baked into the design.
- Gives suppliers choice in how they access critical industry connectivity.
- Offers an alternative - there is no longer a single point of failure for pharmacy ordering and invoicing.

How long has MedView eXchange (MVX) been operating?

Launched in February 2022, MVX has now established a proven record of facilitating pharmacy ordering and invoicing requirements reliably and securely.

Who is using MedView eXchange (MVX)?

MVX provides connectivity to nearly 1500 pharmacies across the country and is supported by both Fred Office and Minfos systems. Each month, MVX facilitates the exchange of over **50,000** orders and invoices, with this number steadily increasing every month.

Does anything change in my workflow if I am using MVX?

No. When you use your system to send an order to a supplier or receive an invoice, nothing will change. It will look and behave the same way, so pharmacy staff will not require retraining or any further education.

Which suppliers are available on MVX?

MVX currently has the following suppliers onboard:

- Barretts Distributors
- Clifford Hallam Healthcare (CH2)
- Directo
- Rener Health
- Symbion

If a supplier is onboard MVX, do all Fred Office and Minfos stores use MVX for that supplier?

Yes, but there are exceptions. MVX is still working to onboard various third-party integrators that may still require PharmX connectivity, the most notable example of these is NDSS (Diabetes Australia). MVX can selectively migrate stores across to MVX for a particular supplier (that do not have a third-party integration) but leave others using PharmX, until such time the blocking third party integration is available in MVX. We're working with all the relevant third-party integrators to get them onboarded ASAP.

What happens if some suppliers I'm using are not available in MVX yet?

All participating stock management systems can use both MedView eXchange and PharmX at the same time (for different suppliers). For example, you might have the following configured in your system:

	Symbion	CH2	Directo	Sanofi-Aventis	3P
MedView eXchange	✓	✓	✓		
PharmX				✓	✓

How do I start using the MVX gateway?

Initially some simple setting changes are required to allow your stock management system to securely connect to MedView eXchange.

1. You (or your software provider) will configure your system to securely connect to MVX.

- This step can happen at any time, and simply ensures your system is ready for MedView eXchange connectivity when your supplier is connected to MedView eXchange.

2. In your POS system, for MVX available suppliers, you configure MedView eXchange as your preferred EDI eXchange.

- If you are using Fred Office this will trigger those account(s) to automatically send orders via MedView eXchange.
- For other systems, you may need to make a simple setting change to complete the migration of the supplier account to MedView eXchange.

What if some of my suppliers are not yet on MedView eXchange?

MedView eXchange is working to connect all major pharmacy suppliers. In the interim, all participating providers will continue to enable connectivity to all available ordering gateways.

How much does MedView eXchange cost?

MedView eXchange does not charge any fees to pharmacy. Some suppliers charge a fee for pharmacies to access an EDI exchange service, where applicable this fee will not increase to use MedView eXchange (MVX fees are typically 50% below other gateways).

How secure is my data?

Your pharmacy's ordering and invoicing data is encrypted and held securely in Australian data centres. We do not sell or distribute any data to third parties, nor do we transmit or store clinical data.